Our Mission
Prevent. Promote. Protect. Public Health is our Passion!

* WATER OUTAGES
* BOIL ADVISORIES
* Food Service Operations * Retail Food Establishments * Schools

An adequate supply of potable water is an essential public health requirement for a food service operation (FSO), retail food establishment (RFE), and a school, to continue to remain open in the public’s interest.

If there is a discontinuation of potable water as a result of a water outage or a “boil advisory” by the water authority, a FSO, RFE, or school, may need to close until a potable water supply is returned. A FSO, RFE, or school needs to contact the health department to see if it may be permitted to remain open if alternate potable water supplies are provided.

Examples of alternative sources of water are:

- Commercially filled water bottles: individual use or bulk containers depending upon need.
- Clean and sanitized igloo type coolers filled with potable water from an alternate location.
- Boil the water, if an option, for two minutes prior to use.

Having to use an alternate water supply during a water outage or boil advisory may seem to be an extreme and expensive requirement. However, the other option is to close the business or school. To remain open the following requirements must be met:

**Minimum requirements during a water outage or boil advisory**

- Provide safe water for food prep, hand washing, washing equipment and utensils
- Provide sufficient water for flushing toilets
- Provide an approved method for hand washing

If any of these conditions cannot be met, you must close your facility.

*Information provided on the following pages will help you meet the requirements listed above.*

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**Health Department**  
205 N. 7th Street  
Ph: 740-454-9741  
Fax: 740-455-6726

**Board of Health**  
Bill Bird  
James Brown, JD  
Paul Nestor  

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James Shepherd, Med, CET  
Dr. Abby Nguyen, RN, BSN, MBA, DBA  
Dr. Linda Swan  
Jennifer Agin, CPA, CGMA, MT
**HANDWASHING:** Three acceptable methods are:

- Antibacterial towelettes
- Hand sanitizer removed with a paper towel
- Igloo type cooler filled with potable water and supplied as illustrated:

***Hand washing activities must not be compromised by reducing the number of washings or the length of washing time.***

**Equipment Washing and Sanitizing:**

- Water from commercially filled containers, or
- Boil the water, if an option, for two minutes prior to use, or
- Use disposal trays, plates, cups, utensils, etc. to minimize water demand on alternate supplies.
- Automatic dishwashers may be used for pre-wash only. Equipment must then be washed, rinsed and sanitized in potable water.

**Drinking Water:**

- Individual, commercially filled water bottles, or
- Clean, sanitized igloo type cooler filled with potable water It is recommended that the number of coolers provided, either equal or exceed the number of drinking fountains in the school.

**Food Preparation:**

- Boil the water prior to use, if this is an option, or
- Water from commercially filled containers

**Restroom:**

- Provide sufficient water to flush the toilet

**Ice Machines and Soda Pop Dispensers, and Coffee Makers:**

- Any appliances that are directly plumbed to the water supply will need to be shut down, cleaned, and sanitized prior to use, once potable water is available.
### Public Water Authorities in Muskingum County

<table>
<thead>
<tr>
<th>Authority</th>
<th>Phone 1</th>
<th>Phone 2</th>
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<tbody>
<tr>
<td>Village of Dresden</td>
<td>754-1263</td>
<td>Village of Philo</td>
</tr>
<tr>
<td>Muskingum County Water</td>
<td>453-0678</td>
<td>Village of Roseville</td>
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<tr>
<td>Village of Frazeyburg</td>
<td>828-2901</td>
<td>Village of South Zanesville</td>
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<tr>
<td>Maysville Water Authority</td>
<td>849-2428</td>
<td>Village of New Concord</td>
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<tr>
<td>City of Zanesville</td>
<td>452-7111</td>
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*Water outages do happen and are a fact of life.*

*Planning what to do during an outage or advisory is good business practice.*

Revised: April 25, 2019